

## NRH<sub>2</sub>O Family Water Park- 2009 Group Information

Thank you for your interest in having NRH<sub>2</sub>O Family Water Park host your next group outing. Please look over the following information and see what NRH<sub>2</sub>O can do for you to make your visit more enjoyable and hassle free!

### Group Rates

All discounts are available for groups of 15 or more. One adult for every six children is required for the discounted rate. All children two and under are free.

<b>Basic Group Rate</b> .....	\$19.50 Over 48”
	\$17.50 Under 48”

### Reservation Group Discount

Receive this discount when your group makes a reservation two days prior to arrival. Only one group payment will be accepted.

<u>Attendance</u>	<u>Price</u>
15-100	\$17.50
101-350	\$17.00
351-500	\$16.50
501+	\$15.50

### Picnic Areas

The Forest Picnic Areas, located by the Green Extreme, and the Splashatory Picnic Areas, located by the children's area, include private, shaded seating for 25 guests. Both areas are great for smaller sized groups and contain picnic tables and shading. Each site rents for \$50 Monday thru Thursday and \$75 Friday thru Sunday. Call early to reserve seating!

### Covered Pavilions

NRH<sub>2</sub>O offers three pavilions that seat approximately 250-275 guests each. Groups can rent the pavilions for \$300 each or half of a pavilion for \$200. If you book a catered event or an Exclusive Park Rental, a pavilion area is included at no charge.

### Caters

NRH<sub>2</sub>O provides four tasty options for your group's convenience, all at a reasonable price. Even better, NRH<sub>2</sub>O takes care of all the clean up. Pricing includes reserved seating, your choice of meals, all side items, and unlimited drinks during your serving time. Choose from the following options: Hamburgers and Hotdogs, BBQ Chicken and Chopped Beef, Ham and Turkey Sub Sandwiches, or Beef and Chicken Fajitas. Pricing starts at \$8 per person.

### Mini Caters

Please contact the Group Sales Office at 817.427.6500 for meal options for smaller groups of 15-75.

### Drink Bands

Quench your thirst with our unlimited drink bands. You will receive all day service at any of our concession areas for just \$3.50 per person or only \$3.00 per person if you choose a meal option.

### Payment

Payment can be made the day of your event or in full prior to your arrival. Reserved seating and Cater deposits must be pre-paid prior to your arrival.

### Scheduling

Please select the method of registration most convenient for you.

- Fax: Fax your completed registration form to 817.427.6506.
- Online: Visit our website at [www.nrh2o.com](http://www.nrh2o.com) and register your group online.
- Phone: Call the Group Sales Office at 817.427.6500 and book your group with one of our representatives.
- Mail: Mail your completed registration form to the following address:  
NRH<sub>2</sub>O Family Water Park  
9001 Boulevard 26  
North Richland Hills, TX 76180
- If you have any questions or need additional information, feel free to email us at [groups@nrh2o.com](mailto:groups@nrh2o.com) or call us at 817.427.6500.

## 2009 Group Registration Form

Day of Event: \_\_\_\_\_ Estimated Arrival Time: \_\_\_\_\_

Organization: \_\_\_\_\_ Repeat: \_\_\_\_\_

Group Type (Please Circle One): School Sports Birthday Church Corporate  
Day Camp Day Care Family Reunion Non-Profit Other

Contact Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Alternate Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Number of Expected Guests: \_\_\_\_\_

Reserved Seating: Forest Picnic: \_\_\_\_\_ Pavilion Picnic: \_\_\_\_\_ ½ Pavilion: \_\_\_\_\_  
Whole Pavilion: \_\_\_\_\_ Bayou Banquet Area: \_\_\_\_\_ Deceleration Zone: \_\_\_\_\_

Full Cater: \_\_\_\_\_ Menu 1: Hamburgers and Hotdogs  
\_\_\_\_\_ Menu 2: Chopped Beef and BBQ Chicken  
\_\_\_\_\_ Menu 3: Ham and Turkey Sub Sandwiches  
\*If they chose Menu 1, 2, or 3: \_\_\_\_\_ Potato Salad or \_\_\_\_\_ Pasta Salad  
\_\_\_\_\_ Menu 4: Beef and Chicken Fajitas

Mini Cater: \_\_\_\_\_ Menu 1: Sack Lunch with a Turkey or Ham Sandwich

Unlimited Drink Bands: \_\_\_\_\_ Serving Time(s): \_\_\_\_\_

Notes: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Payment Method Cash: \$ \_\_\_\_\_ Check: \$ \_\_\_\_\_  
Credit: \$ \_\_\_\_\_ MC Visa AmEx Discover  
PO # \_\_\_\_\_ Invoice: \_\_\_\_\_

Please read accompanying material for pricing and other options.  
Information can also be found at [www.nrh2o.com](http://www.nrh2o.com) or by calling 817-427-6500.

## Additional Group Information

NRH<sub>2</sub>O is looking forward to hosting your group this summer. The following information is intended to inform you of parking, check in procedures, keeping your group together and other information pertinent to group outings. If you have any additional questions or concerns, please call the Group Sales Office at 817-427-6500 or e-mail us at [groups@nrh2o.com](mailto:groups@nrh2o.com).

### **Parking**

Parking is always free at NRH<sub>2</sub>O. Once your group is dropped off, buses will need to be parked across the street in the Tarrant County College parking lot.

### **Group Check-In Gate**

The Group Check-In Gate is located at the west end of the parking lot by the covered pavilion. Please look for signs in the parking lot and by the gate to direct you. The Group Check-In Gate is open daily from approximately 10 a.m. to Noon, Monday through Saturday, and Sundays from Noon until 2 p.m., based on group activity. This area is a fast, convenient way for your group to check in. If you are arriving after 12:00 or if the gate happens to be closed please check in at the Group Sales Office, located to the left of the Front Gate. A member of the Group Sales Team will assist you with check in. You will receive tickets, wristbands, and a contract to sign at this time. If you are renting either a pavilion, Forest Picnic Site or Splashatory Picnic Site you will be directed to these locations as well. Your group name will be written on a reserved sign prior to your arrival at these sites for your convenience. Please remember, everyone must exit through the Front Gate.

### **Wristbands**

Each group that visits NRH<sub>2</sub>O will receive a group specific wristband for identification only. Tickets are required for admission. Please make sure all group members wear their wristband during their stay at NRH<sub>2</sub>O.

### **Safety Concerns**

**NRH<sub>2</sub>O requires one adult for every six children.** This will be verified when you arrive at the park and you will only receive the group discount if the ratio is met.

- Lifejackets are provided free of charge for children, youth and adults on a first come first serve basis. Only Coast Guard approved flotation devices are allowed at NRH<sub>2</sub>O. Tubes are available free of charge for all rides. Water rings and baby floats with seats are allowed with direct parental contact.
- NRH<sub>2</sub>O does **not** have a general use public paging system. Please designate a meeting spot for your group members. This is very important, especially when meals are being served or it is time to leave. If you do find that a member is missing please go to the Guest Services Booth at the front of the park. They will assist you in finding the missing guest.
- Please do not bring whistles or other loud devices to the park. Our lifeguards are specially trained to listen for whistles and are on alert when this happens.
- NRH<sub>2</sub>O is a family water park; therefore, proper swim wear is required. Swim wear is defined as an article of clothing, such as a swimsuit, that has been designed to be used in a pool environment. Swim wear should be lined and may not be transparent at any time. Cut off jeans, hard metal objects, and thong or t-back swim wear bottoms will not be permitted.

### **Outside Food and Beverages**

NRH<sub>2</sub>O has multiple food outlets that serve a variety of items, such as pizza, hamburgers, snacks, and ice cream. However, we do realize that some families appreciate the option to bring their own food and beverages into the waterpark. Therefore, coolers with food and beverages are permitted; there are no fees or size restrictions for the coolers. We do ask that glass containers, sharp knives, alcohol, and prepared foods, such as boxes of pizza and fast food, not be brought into the park and remind our guests that all bags and coolers are checked at the front gate.

### **Raincheck Policy**

Please retain your ticket stub. If NRH<sub>2</sub>O interrupts park operations for 60 minutes or more (up to two hours prior to the posted closing time), guests who are at the park can exchange their ticket stub for a rain check valid for the remainder of the current operating season. Management reserves the right to suspend operation and/or close the park at any time and initiate the raincheck policy. No refunds or early issued rain checks are given.

### **Refunds**

Tickets are non-refundable. We will, however, be glad to re-schedule your group outing for another day. If for some reason this is impossible for your group, a refund request must be submitted in writing to the Group Sales Representative prior to September 1, 2009. If a refund is approved it generally takes 10-14 days for a refund to be issued. All deposits for rental facilities are non-refundable within one week prior to the event date.