

NRH₂O Family Water Park- 2011 Group Information

Thank you for your interest in having NRH₂O Family Water Park host your next group outing. Please look over the following information and see what NRH₂O can do for you to make your visit more enjoyable and hassle free!

Group Rates

All discounts are available for groups of 10 or more. One adult for every six children is required for the discounted rate. All children two and under are free.

Basic Group Rate.....\$18.50 Over 48"
\$16.50 Under 48"

Reservation Group Discount

Receive this discount when your group makes a reservation two days prior to arrival. Only one group payment will be accepted.

<u>Attendance</u>	<u>Price</u>
10-100	\$16.49
101-350	\$15.99
351-500	\$15.49
501+	\$14.99

Picnic Areas

The Forest Picnic Areas, located by the Green Extreme, and the Splashatory Picnic Areas, located by the children's area, include private, shaded seating for 25 guests. Both areas are great for smaller sized groups and contain picnic tables and shading. Each site rents for \$49.99 Monday thru Thursday and \$74.99 Friday thru Sunday. Call early to reserve seating!

Covered Pavilions

NRH₂O offers three pavilions that seat approximately 250-275 guests each. Groups can rent the pavilions for \$300 each or half of a pavilion for \$199.99. If you book a catered event or an Exclusive Park Rental, a pavilion area is included at no charge.

Caters

NRH₂O provides four tasty options for your group's convenience, all at a reasonable price. Even better, NRH₂O takes care of all the clean up. Pricing includes reserved seating, your choice of meals, all side items, and unlimited drinks during your serving time. Choose from the following options: Hamburgers and Hotdogs, BBQ Chicken and Chopped Beef, Ham and Turkey Sub Sandwiches, or Beef and Chicken Fajitas. Pricing starts at \$8 per person.

Sack Lunch Options

Please contact the Group Sales Office at 817.427.6500 for meal options for smaller groups of 10-75.

Drink Bands

Quench your thirst with our unlimited drink bands. You will receive all day service at any of our concession areas for just \$3.99 per person or only \$2.99 per person if you choose a meal option.

Payment

Payment can be made the day of your event or in full prior to your arrival. Reserved seating and Cater deposits must be pre-paid prior to your arrival.

Scheduling

Please select the method of registration most convenient for you.

- Fax: Fax your completed registration form to 817.427.6506.
- Online: Visit our website at www.nrh2o.com and register your group online.
- Phone: Call the Group Sales Office at 817.427.6500 and book your group with one of our representatives.
- Mail: Mail your completed registration form to the following address:
NRH₂O Family Water Park
9001 Boulevard 26
North Richland Hills, TX 76180
- If you have any questions or need additional information, feel free to email us at groups@nrh2o.com or call us at 817.427.6500.

2011 Group Registration Form

Day of Event: _____ Estimated Arrival Time: _____

Organization: _____ Repeat: _____

Group Type (Please Circle One): School Sports Birthday Church Corporate
Day Camp Day Care Family Reunion Non-Profit Other

Contact Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Alternate Phone: _____ Fax: _____

Email: _____

Number of Expected Guests: _____

Reserved Seating: Forest Picnic: _____ Pavilion Picnic: _____ ½ Pavilion: _____
Whole Pavilion: _____ Bayou Banquet Area: _____ Deceleration Zone: _____

Full Cater: _____ Great White Cookout: Hamburgers and Hotdogs- \$8.00 per person
_____ Beachside BBQ: Chopped Beef and BBQ Chicken- \$8.49 per person
_____ Sub Sandwich Palooza: Ham and Turkey Sub Sandwiches- \$8.75 per person
*If they chose Menu 1, 2, or 3: _____ Potato Salad or _____ Pasta Salad
_____ Extreme Extravaganza: Beef and Chicken Fajitas- \$9.49 per person

Mini Cater: _____ Menu 1: Sack Lunch with a choice Turkey or Ham Sandwich or Hot dog- \$4.75 per person

Unlimited Drink Bands: _____ Serving Time(s): _____

Notes: _____

Payment Method

Cash: \$ _____ Check: \$ _____

Credit: \$ _____ MC Visa AmEx Discover

PO # _____ Invoice: _____

Please read accompanying material for pricing and other options.
Information can also be found at www.nrh2o.com or by calling 817-427-6500.

Additional Group Information

NRH₂O is looking forward to hosting your group this summer. The following information is intended to inform you of parking, check in procedures, keeping your group together and other information pertinent to group outings. If you have any additional questions or concerns, please call the Group Sales Office at 817-427-6500 or e-mail us at groups@nrh2o.com.

Parking

Parking is always free at NRH₂O. Once your group is dropped off, buses will need to be parked across the street in the Tarrant County College parking lot.

Group Check-In Gate

The Group Check-In Gate is located at the west end of the parking lot by the covered pavilion. Please look for signs in the parking lot and by the gate to direct you. The Group Check-In Gate is open daily from approximately 10 a.m. to Noon, Monday through Saturday, and Sundays from Noon until 2 p.m., based on group activity. This area is a fast, convenient way for your group to check in. If you are arriving after 12:00 or if the gate happens to be closed please check in at the Group Sales Office, located to the left of the Front Gate. A member of the Group Sales Team will assist you with check in. You will receive tickets, wristbands, and a contract to sign at this time. If you are renting either a pavilion, Forest Picnic Site or Splashatory Picnic Site you will be directed to these locations as well. Your group name will be written on a reserved sign prior to your arrival at these sites for your convenience. Please remember, everyone must exit through the Front Gate.

Wristbands

Each group that visits NRH₂O will receive a group specific wristband for identification only. Tickets are required for admission. Please make sure all group members wear their wristband during their stay at NRH₂O.

Safety Concerns

NRH₂O requires one adult for every six children. This will be verified when you arrive at the park and you will only receive the group discount if the ratio is met.

- Lifejackets are provided free of charge for children, youth and adults on a first come first serve basis. Only Coast Guard approved flotation devices are allowed at NRH₂O. Tubes are available free of charge for all rides. Water rings and baby floats with seats are allowed with direct parental contact.
- NRH₂O does **not** have a general use public paging system. Please designate a meeting spot for your group members. This is very important, especially when meals are being served or it is time to leave. If you do find that a member is missing please go to the Guest Services Booth at the front of the park. They will assist you in finding the missing guest.
- Please do not bring whistles or other loud devices to the park. Our lifeguards are specially trained to listen for whistles and are on alert when this happens.
- NRH₂O is a family water park; therefore, proper swim wear is required. Swim wear is defined as an article of clothing, such as a swimsuit, that has been designed to be used in a pool environment. Swim wear should be lined and may not be transparent at any time. Cut off jeans, hard metal objects, and thong or t-back swim wear bottoms will not be permitted.

Outside Food and Beverages

NRH₂O has multiple food outlets that serve a variety of items, such as pizza, hamburgers, snacks, and ice cream. However, we do realize that some families appreciate the option to bring their own food and beverages into the waterpark. Therefore, coolers with food and beverages are permitted; there are no fees or size restrictions for the coolers. We do ask that glass containers, sharp knives, alcohol, and prepared foods, such as boxes of pizza and fast food, not be brought into the park and remind our guests that all bags and coolers are checked at the front gate.

Raincheck Policy

Please retain your ticket stub. If NRH₂O interrupts park operations for 60 minutes or more (up to two hours prior to the posted closing time), guests who are at the park can exchange their ticket stub for a rain check valid for the remainder of the current operating season. Management reserves the right to suspend operation and/or close the park at any time and initiate the raincheck policy. No refunds or early issued rain checks are given.

Refunds

Tickets are non-refundable. We will, however, be glad to re-schedule your group outing for another day. If for some reason this is impossible for your group, a refund request must be submitted in writing to the Group Sales Representative prior to September 1, 2011. If a refund is approved it generally takes 10-14 days for a refund to be issued. All deposits for rental facilities are non-refundable within one week prior to the event date.